

Agreement for use of PRI Pensionsgaranti's web service

Customers of PRI Pensionsgaranti have an opportunity to use the web services offered on PRI Pensionsgaranti's website. In order to be able to start using the service, please provide your personal details on page two, sign the agreement and then send the original (not a copy) back to PRI Pensionsgaranti at the following address:

PRI Pensionsgaranti
P.O. Box 7504
SE-103 92 STOCKHOLM
Sweden

Background and purpose

Companies are increasingly being called on to have a quick and effective way of providing information to their owners and other interested parties. At PRI Pensionsgaranti we are trying to develop services to meet this need. One of the purposes of our web service is to satisfy our customers' information needs.

Access to information from PRI Pensionsgaranti via the Internet

As a user of the web service you will, among other things, be afforded access to information about your company's pension commitments and balances together with forecasts and invoices

Company details for other companies within the group

You can also access information about other companies within your group. Details about the respective company must be provided to enable you to do this. As an Internet customer, you are responsible for each company within the group giving its consent allowing you to access information about the respective company.

Security

Your company details are stored on a server. The combination of username and password gives you secure access to your information on the server. All of the information transferred between our server and your computer is encrypted when you log on.

Password and username

PRI Pensionsgaranti will provide you with a username and password. You should change the password the first time you log onto the web service.

Development

The content of this facility and the service provided is continuously being developed. We would be happy to receive any suggestions and ideas that could help us to adapt the service to your needs where possible.

Försäkringsbolaget PRI Pensionsgaranti, ömsesidigt

Visiting address: Jakobsgratan 6. Stockholm
Postal address: P.O. Box 7504, SE-103 92 Stockholm
Website: www.pripensionsgaranti.se

Telephone: +46 (0)8 679 06 00
Fax: +46 (0)8 611 00 26
Email: info@pripensionsgaranti.se

Corp. ID no.: 502014-6279
Seat of board: Stockholm

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Please state below the name(s) of the company/companies covered by the Agreement (attach a list if there is insufficient space).

Full operating name

Corporate ID number

.....
.....
.....
.....
.....
.....

User details (mandatory)

Name	
Company name	Corporate ID number
Company address	
Email	Telephone number

I authorise PRI Pensionsgaranti to send me information by email about, for example, training and news.

I do not want PRI Pensionsgaranti to send me information by email

Assurance

I have read and understood the information contained in this Agreement and hereby declare that the above details are correct and that the user is authorised to access the company details presented on PRI Pensionsgaranti's web service. I am aware and accept that this Agreement, including the General Contract Conditions and PRI Pensionsgaranti's instructions and provisions applicable at any given time, apply to the web service.

.....
Place and date

.....
Signature of authorised signatory or corresponding

.....
Print name

When PRI Pensionsgaranti has received a signed Agreement, the user will be sent a letter with a username and password, which should be changed when first logging on.

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General Contract Conditions for PRI Pensionsgaranti's web service

1. Background

PRI Pensionsgaranti Mutual Insurance Company ('PRI Pensionsgaranti') grants you, our Customer, access to our web service. The purpose of our web service is to meet the need of our customers to receive information quickly and effectively.

2. Scope of the web service

These conditions apply to the Customer's use of PRI Pensionsgaranti's web service. 'Web service' means those services offered by PRI Pensionsgaranti at any given time via PRI Pensionsgaranti's website. The content of the service may vary from time to time. The instructions and provisions issued by PRI Pensionsgaranti at any given time also apply in addition to these General Conditions.

3. Access to the web service

A written application from the Customer is required to access PRI Pensionsgaranti's web service. The Customer approves these General Conditions in conjunction with the application. A registered user identity and password is required to access the web service. In order to be able to use the web service, the Customer also undertakes to:

- apply for the web service through an authorised representative
- provide the correct organisation identity number
- comply with these General Conditions at all times
- otherwise comply with PRI Pensionsgaranti's instructions and provisions relating to the services in question.

4. Use of the web service

The Customer accesses the web service via an Internet connection and by entering PRI Pensionsgaranti's website, www.pripensionsgaranti.se. The Customer is always responsible for the equipment required to access the web service, such as communications equipment, software and Internet connection, and is also responsible for the costs involved in respect of the Internet connection.

Following receipt of an application, PRI Pensionsgaranti will provide the Customer with a username and password to enable the Customer to access the services. Please note that this log-in information is personal and may not be transferred to any other party. The username and password will be sent by post. When logging on for the first time, the password should be changed to a personal password chosen by the Customer. An additional password is required to access details relating to individuals via the web service; this will be sent to the company by post.

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The Customer is responsible for:

- changing the password to a personal password that is difficult for others to find out
- not disclosing anything about the password to any other party
- storing the password in a safe and secure way
- any damage that may arise through neglect on the part of the authorised officer when using the password
- immediately reporting any lost passwords to PRI Pensionsgaranti

5. Operational disruptions

The Customer is aware that there may be operational disruptions or other types of fault with PRI Pensionsgaranti's or another party's IT, telecommunications or electrical systems or with corresponding network connections that may affect the Customer's access to the web service.

6. Maintenance or updating of the web service

PRI Pensionsgaranti is entitled to close down access to the web service with a view to maintaining or updating the web service or if there is reasonable cause to assume that PRI Pensionsgaranti will suffer a substantial loss by providing the web service.

7. Price

Access to the web service is currently free of charge. PRI Pensionsgaranti reserves the right to charge for access to the web service in the future. In such a case, PRI Pensionsgaranti will notify the Customer within a reasonable period of time prior to such a charge being made. Customers may be notified by PRI Pensionsgaranti providing information about the price via the web service at least thirty (30) days prior to the change entering into force.

8. Term of Agreement

This Agreement applies until further notice. The Customer is entitled to give notice terminating this Agreement with immediate effect and PRI Pensionsgaranti with thirty (30) days notice of termination. PRI Pensionsgaranti is entitled to give notice terminating this agreement with immediate effect if the Customer has fundamentally neglected his or her obligations in relation to PRI Pensionsgaranti or if the Customer no longer meets the requirements for having the web service.

9. Amendments of the General Conditions, etc.

PRI Pensionsgaranti is entitled to amend the General Conditions, web service and the technical preconditions for use of the web service. This amendment may result from changes to legislation, regulations, collective agreements, established practice, technological development or security solutions that entail a change to the preconditions for the technology used for the web service or range of services.

Amendments of the General Conditions enter into force ten (10) days after PRI Pensionsgaranti has provided information about this amendment on its website. However, the amendment applies immediately if the amendment is the result of new legislation, regulations, general advice, changes to collective agreements or established practice. In the event of amendments to the General Conditions, the

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Customer is entitled to immediately, though no later than within 30 days from the amendment of the Conditions, give written notice terminating the agreement.

10. Limitation of liability

10.1. Force majeure

PRI Pensionsgaranti is not liable for any damage that is due to Swedish or foreign enactment, Swedish or foreign official measure, war, warlike event, strike, boycott, blockade, lockouts or other similar circumstance, including computer or telecom faults. The reservation as regards strike, blockade, boycott and lockout also applies if PRI Pensionsgaranti is itself the subject of or implements such industrial action. If there are any impediments preventing PRI Pensionsgaranti from implementing action owing to any of the circumstances referred to in the first paragraph, this may constitute grounds for release entailing a postponement of the time for performance for the period during which the circumstance endures.

10.2. Operational disruptions

PRI Pensionsgaranti is not liable in any case for any damage that the Customer incurs owing to the Customer not being able to access the web service owing to maintenance of the IT system, operational disruption or other interruptions to PRI Pensionsgaranti's IT environment and IT system or an IT system provided by another supplier or for other reasons of a similar nature. PRI Pensionsgaranti is not liable in any case for any damage that arises through the Customer not observing the conditions, directions or instructions applicable to the web service. Nor is PRI Pensionsgaranti liable for any damage that the Customer incurs and that is due to a fault with its own computer and communications equipment, software or Internet subscription.

10.3. Risk in respect of communications

The Customer bears the risk of written communications to PRI Pensionsgaranti relating to the web service being delayed, misrepresented or failing to arrive.

10.4. Other events

Damage that arises in other circumstances shall not be compensated if PRI Pensionsgaranti has acted with normal care. PRI Pensionsgaranti shall never be liable for indirect damage unless the damage was caused intentionally or through gross negligence. The maximum compensation for any damage is limited to ten (10) price base amounts per calendar year.

11. The Customer's responsibilities

As a Customer, you undertake to explain the meaning of this Agreement to those person(s) appointed as administrators.

The Customer is responsible for the person(s) who signed the Agreement to use PRI Pensionsgaranti's web service holding such a position that they are entitled to represent the Customer in this respect, or for there being a valid power of attorney.

The Customer is also liable in relation to PRI Pensionsgaranti for any damage caused by the Customer or administrator not complying with the conditions, instructions and provisions issued by PRI Pensionsgaranti for the web service and

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also any damage incurred by PRI Pensionsgaranti owing to an infringement. The Customer is liable for the unauthorised use of passwords or similar neglect on the part of the Customer when authorisations for the web service are allocated and administered.

12. Personal Data Act

PRI Pensionsgaranti undertakes to process all personal data in accordance with the Personal Data Act (1998:204). PRI Pensionsgaranti only processes such data that is required to be able to perform the service agreed with the Customer. Personal data is normally obtained directly from the employer or Collectum.

13. Applicable law and dispute resolution

Swedish law shall apply when interpreting and applying these General Conditions. Any dispute emanating from this Agreement shall be finally determined by arbitration according to the Rules of the Arbitration Institute of the Stockholm Chamber of Commerce.

General Conditions updated in November 2010